



Exceptional measures
regarding electricity prices

STATEMENT REGARDING MONTHLY BILLING

Dear Client,

The outbreak of war close by affects us all directly, both as human beings and as society as a whole. In addition, as we have seen in a more intense manner than usual in recent months, our sector is very susceptible to geopolitical changes, no matter how distant they may seem. But it turns out that they are not faraway problems and, once again, we are all in this together.

By now, you will have read in the news about how the electricity market is completely out of control.

It truly is a worrying situation and, as always, we are searching for a way to overcome it and make the best of it. At the end of the day, we are all in the same boat.

That's why from 1 April, all the bills you receive will be monthly. This way, payments will be more manageable, and it will be easier to organise your family and business finances.

What's more, U energia is driving initiatives to make changes to the system used for calculating energy consumption, and several European governments have already taken action to bring the situation occurring in the energy markets under control. This will help reduce the cost of your electricity bills to levels far below the unprecedented figures that we have been seeing recently.

We'll keep you up to date.

Thank you for your trust.

The U energia team.